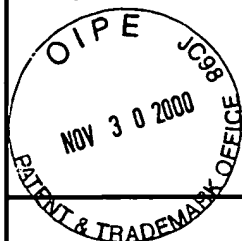


FORM PTO - 1449

INFORMATION DISCLOSURE STATEMENT



ATTY DOCKET NO.: MSP-001

APPLICANT: Verdi et al.

SERIAL NO.: 09/522,162

FILING DATE: March 9, 2000

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U.S. PATENT DOCUMENTS

| EXAM INIT. | | DOCUMENT NUMBER | DATE | NAME | CLASS | SUB CLASS | FILING DATE IF APPROPRIATE |
|---------------|----|--------------------|----------|-------------------|-------|--------------|-------------------------------|
| <i>MCA</i> | A1 | 4,864,497 | 9/5/89 | Lowry et al. | | | 4/13/88 |
| <i>MCA</i> | A2 | 5,404,518 | 4/4/95 | Gilbertson et al. | | | 6/30/94 |
| <i>MCA</i> | A3 | 5,467,471 | 11/14/95 | Bader | | | 3/10/93 |
| <i>MCA</i> | A4 | 5,734,890 | 3/31/98 | Case et al. | | | 8/22/95 |
| <i>MCA</i> | A5 | 5,737,726 | 4/7/98 | Cameron et al. | | | 12/12/95 |
| <i>MCA</i> | A6 | 5,819,267 | 10/6/98 | Uyama | | | 4/2/96 |
| <i>MCA</i> | A7 | 5,822,744 | 10/13/98 | Kesel | | | 7/15/96 |
| <i>MCA</i> | A8 | 5,870,768 | 2/9/99 | Hekmatpour | | | 1/10/97 |

FOREIGN PATENT DOCUMENTS

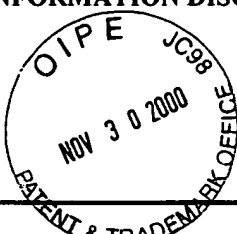
| EXAM. INIT. | | DOCUMENT NUMBER | DATE | COUNTRY CODE | CLASS | SUB CLASS | FILING DATE | ABSTRACT ONLY | ENGLISH LANG Y/N |
|----------------|--|--------------------|------|-----------------|-------|--------------|----------------|------------------|---------------------|
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OTHER ART, JOURNAL ARTICLES, ETC.

| EXAM. INIT. | | OTHER DOCUMENTS: (Including Author, Title, Date, Relevant Pages, Place of Publication) |
|----------------|----|---|
| <i>MCA</i> | C1 | Ackerman et al., "Answer Garden: A Tool for Growing Organizational Memory," <u>Proceedings of the ACM Conference on Office Information Systems</u> , pp. 31-39 (Cambridge, Massachusetts, April, 1990). |
| <i>MCA</i> | C2 | Ackerman, "Expertise Networks as an Enabling Technology for Cyberspace Use," <u>Invited Paper, Joint White House PARC Conference on Leveraging Cyberspace</u> (Irvine, California, October, 1996). |
| <i>MCA</i> | C3 | Ackerman et al., "Answer Garden 2: Merging Organizational Memory with Collaborative Help," <u>Proceedings of the ACM Conference on Computer-Supported Cooperative Work</u> , pp. 97-105 (Irvine, California, November, 1996). |
| <i>MCA</i> | C4 | Kaufman, "Online Consulting Delivers Advice at Firm's Fingertips," <u>Mercury News</u> (Silicon Valley, California, May 30, 1998). |

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| FORM PTO - 1449 INFORMATION DISCLOSURE STATEMENT  | | ATTY DOCKET NO.: MSP-001 APPLICANT: Verdi et al. SERIAL NO.: 09/522,162 FILING DATE: March 9, 2000 GROUP: 2756 | RECEIVED DEC 06 2000 Technology Center 2100 |
| OTHER ART, JOURNAL ARTICLES, ETC. | | | |
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| <i>MCA</i> | C5 | McDonald et al., "Just Talk to Me: A Field Study of Expertise Location," <u>Proceedings of the 1998 ACM Conference on Computer Supported Cooperative Work</u> (Seattle, Washington, November, 1998). | |
| <i>MCA</i> | C6 | Mainspring Communications, Inc., "Corporate Overview," < http://www.mainspring.com/BaseAll/AboutDoc/1,1045,23,00.html >, pp. 1-2 (downloaded February 17, 1999). | |
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| <i>MCA</i> | C9 | The Knowledge Base Knowledge Base, "The Future of Web Knowledge Delivery," < http://www.guidancecom.com/kbase/future.htm >, pp. 1-2 (downloaded February 26, 1999). | |
| <i>MCA</i> | C10 | Mainspring Communications, Inc., "How We Differ," < http://www.mainspring.com/BaseAll/AboutDoc/1,1045,31,00.html >, pp. 1-3 (downloaded March 3, 1999). | |
| <i>MCA</i> | C11 | Mainspring Communications, Inc., "Mainspring Success Stories," < http://www.mainspring.com/BaseAll/AboutDoc/1,1045,59,00.html >, pp. 1-3 (downloaded March 3, 1999). | |
| <i>MCA</i> | C12 | Mainspring Communications, Inc., "Press," < http://www.mainspring.com/BaseAll/AboutDoc/1,1045,2,00.html >, pp. 1-4 (downloaded March 3, 1999). | |
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